

# US Entry Waiver Services

# usabot

# User Guide

Version 1.0

## Revision History

Version	Date (DD/MM/YYYY)	Name	Comments
1.0	19-12-2022	Anand Bade	Initial draft document

Powered by



[netlynxinc.com](http://netlynxinc.com)

## Table of Contents

Copyright Notice	3
Preface	4
Purpose	4
Scope	4
Overall Layout and Details	5
Keyboard shortcuts	6
Menu and sub-menus structure	7
Feedback	8
Move the usabot	8
Accessibility Options	9
Glossary of Terms	10
Help	10
Disclaimer	10

## Copyright Notice

Copyright ©**Netlynx Inc.**, All rights reserved.

This bot application and related documentation are protected by intellectual property laws. This document contains the proprietary and confidential information of **Netlynx Inc.** Unauthorized copying, reproduction, or disclosure of any portion of the contents of these materials by any means including printed or duplicated material, on-screen publication, or documentation on web is strictly prohibited.

The logos are trademarks of **Netlynx Inc.** and any other copyright material and trademarks are the property of their respective owners. The content of the application should not be copied, reproduced, translated and modified in any form without prior permission. This document, photographs, illustrations and app details, is protected under the international copyright laws. The images or screens used in this user manual are to provide improved understanding of the functionality to the users.

## Preface

This document provides information about the services and functions available within the **usabot** bot application (referred to simply as "**the app**" in the remainder of this document) and how to access them.

This edition applies to version **1.0** of **Netlynx Inc.** and to all subsequent versions, releases, and modifications until otherwise indicated in new editions. Please make sure you are using and referring to the correct document edition for the learning of the product.

This guide is intended for the users who want to use this **usabot** bot application to access the interactive features/services for their business.

## Purpose

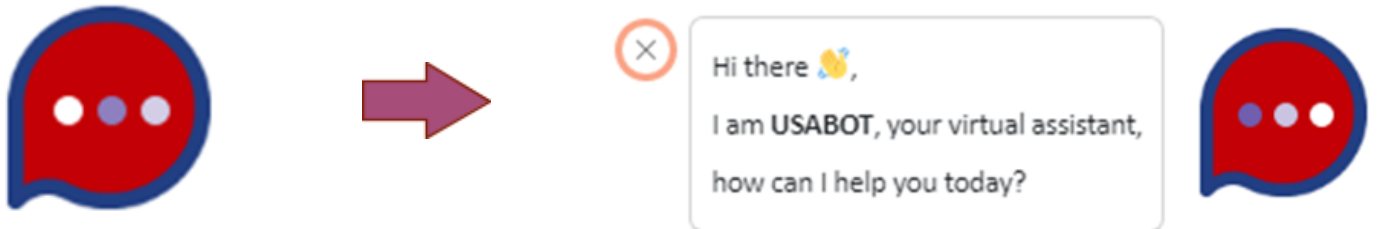
1. The user guide is intended for new and existing users, Customers and Partners with less or with no experience in using the **usabot** bot application.
2. It helps customers with answers to their questions and fulfil an array of activities.

## Scope

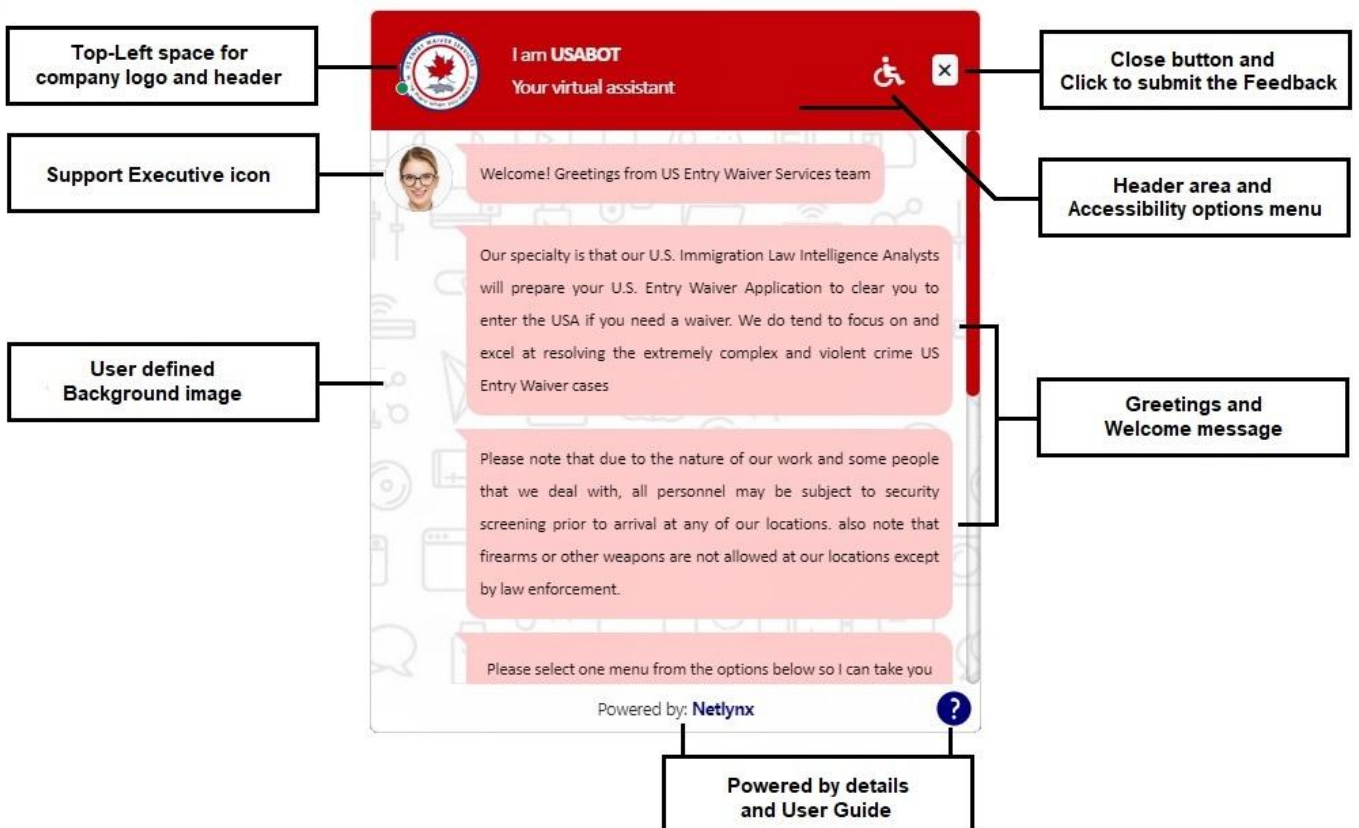
The goal of this document is to give a broad overview and to write a working bot by applying some of the innovative techniques and “intelligent” features that we have seen across the online world. This means that our chatbot should not only look for predefined keywords and use them to query a database but to implement “intelligent” features .i.e. prompt response, query sharing etc. in near future. We have also developed and integrated the accessibility features dedicated to the **usabot** bot application.

# Overall Layout and Details

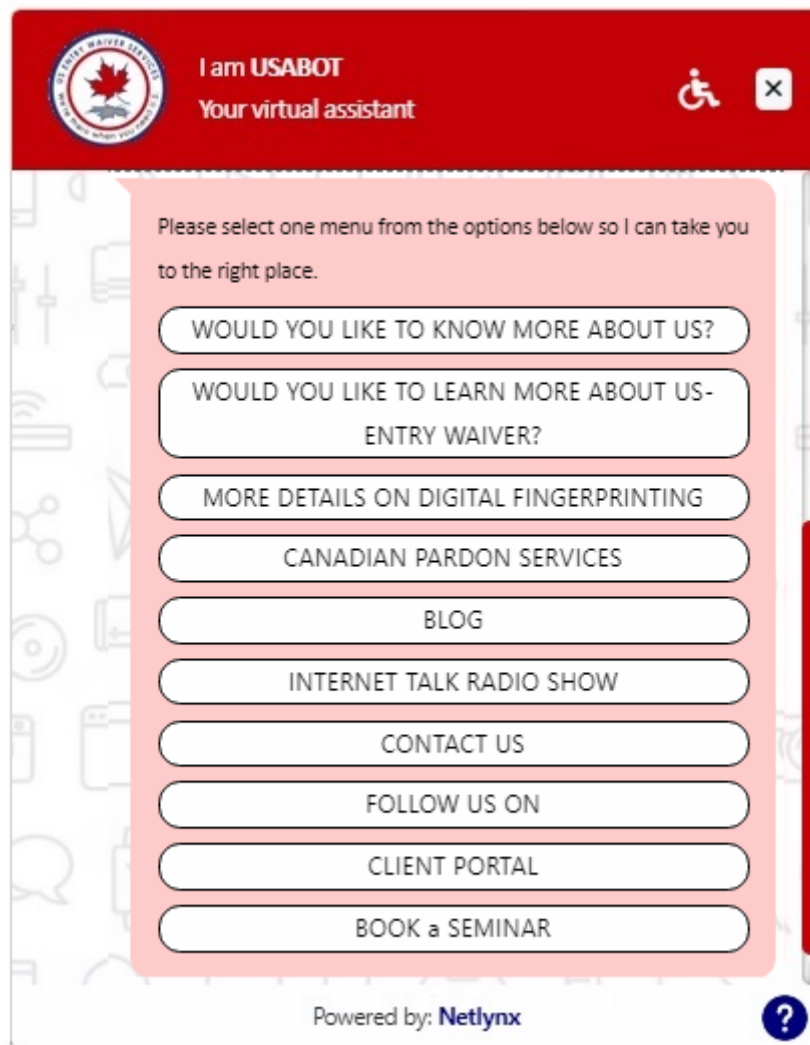
Click on the below icon / the app launcher to start the interaction with **usabot** (your virtual assistant) in the questions and sub-questions or messages format.



When you click on the icon, you will see the below screen where disclaimer, greetings, welcome message and level-1 menu options will be displayed.



## Level-1 menu options



## Keyboard shortcuts

We have also introduced **keyboard shortcuts** for level-1 menu so that you can easily access the **usabot** and web pages

Level-1 Menu	Shortcut keys
WOULD YOU LIKE TO KNOW MORE ABOUT US?	ALT + A or a
WOULD YOU LIKE TO LEARN MORE ABOUT US-ENTRY WAIVER?	ALT + W or w
MORE DETAILS ON DIGITAL FINGERPRINTING	ALT + T or t
CANADIAN PARDON SERVICES	ALT + U or u
FOLLOW US ON	ALT + O or o

## Menu and sub-menus structure

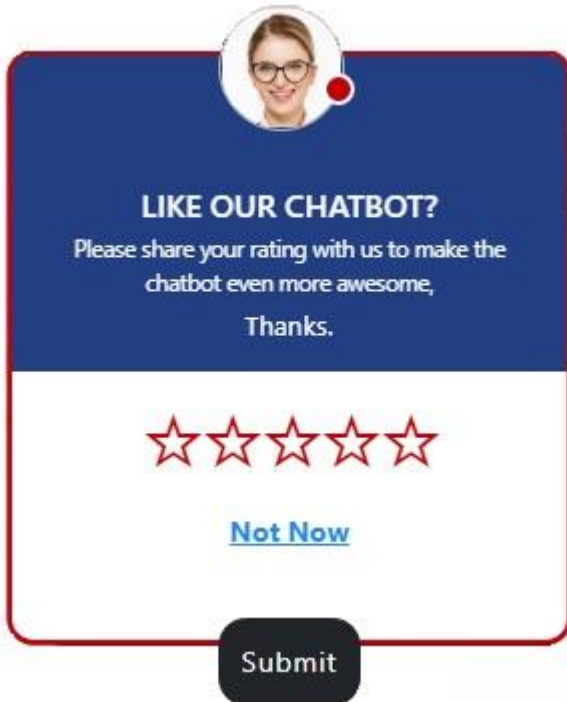
Menu Level-1	Menu Level-2	Menu Level-3
<b>WOULD YOU LIKE TO KNOW MORE ABOUT US?</b>	ABOUT US ENTRY WAIVER SERVICES	-
	SERVICE GUARANTEE	-
	TESTIMONIALS	-
	TERMS OF AGREEMENT	-
	FREQUENTLY ASKED QUESTIONS	-
	U.S. ENTRY WAIVER APPLICATION	-
	FREE CONSULTATION	-
	BACK TO HOME PAGE	-
<b>WOULD YOU LIKE TO LEARN MORE ABOUT US-ENTRY WAIVER?</b>	OUR GOALS	-
	EASIER CASES	-
	COMPLEX CASE ISSUES	-
	US ENTRY WAIVER APPLICATION DENIED	-
	ADMITTED SMOKING WEED TO CBP	-
	5 YEAR BAN FROM ENTERING THE USA	-
	PPT WAIVER FOR TRAFFICKING	-
	PERMANENT CLEARANCE / SEPTEMBER LETTER	-
<b>MORE DETAILS ON DIGITAL FINGERPRINTING</b>	FBI FINGERPRINTING VANCOUVER	-
	FINGERPRINTING BASICS	-
	TYPES OF FINGERPRINTING & PRICING	DIGITAL FINGERPRINT
		INTERNATIONAL FINGERPRINTING
	INK AND ROLL FINGERPRINTING NEAR ME	
<b>CANADIAN PARDON SERVICES</b>	CANADIAN PARDON AKA RECORD SUSPENSION	-
	HOW TO GET A PARDON IN BC	-
<b>BLOG</b>		
<b>INTERNET TALK RADIO SHOW</b>		
<b>CONTACT US</b>		
<b>FOLLOW US ON</b>		
<b>CLIENT PORTAL</b>		
<b>ENTRY TO USA - LIVE CHAT</b>		
<b>BOOK a SEMINAR</b>		

## Feedback

Before closing the **usabot**, you will need to submit the ratings for the overall **usabot** and its features.

Click on Close button

Below popup will show up on screen



You need to submit the star based ratings and click on the Submit button. On submitting the rating, your ratings will be saved and **usabot** will be closed.

If you click on Not Now, you will again be redirected to the **usabot**.

## Move the **usabot**

To move the chatbot, you can move the mouse pointer on the header area of the **usabot** and click and move the chatbot window horizontally to **left-center-right position**





## Accessibility Options

Accessibility options are designed to help people with disabilities use technology more easily.



## Glossary of Terms

1. **usabot:** Your virtual partner
2. **Chat:** To take a part in an online discussion in a chat room
3. **Bot:** An autonomous program on the internet or another network that can interact with systems or users
4. **Discussion:** The action or process of talking about something in order to reach a decision or to exchange ideas
5. **Conversation:** A talk, especially an informal one, between two or more people, in which news and ideas are exchanged
6. **Accessibility:** It can be viewed as the "ability to access". The concept focuses on enabling access for people with disabilities, or enabling access through the use of assistive technology
7. **Message:** Displays a simple text message to the user
8. **Online Form:** To collect important data from your users
9. **Live Chat:** Talk to your Live users
10. **Media:** Photos, videos, GIFs, PDFs and files sending to your users
11. **Online Payment:** Allows you to create payments to be made for your users
12. **Artificial intelligence (AI):** It is an all-encompassing field. Artificial intelligence is intelligence demonstrated by machines
13. **Autoreponder:** It is a message that is automatically triggered when a user sends the first message or query, or specific keyword to the bot
14. **Intent:** An intent represents the purpose of the user input
15. **Natural language understanding (NLU):** It is a subfield of natural language processing (NLP) that aims to understand the intended meaning of chatbot name
16. **Virtual assistant:** A virtual assistant is a computer-generated virtual character that serves customers

## Help

In case of any questions, concerns, issues or for additional information regarding the chatbot app, you may contact our support team by phone or email ID at

<b>Toll Free</b> 1-888-NETLYNX / 1-888-638-5969	<b>Office</b> 1-571-206-1185	<b>Email</b> sales@netlynxinc.com
---	---------------------------------	--------------------------------------

## Disclaimer

The **usabot** app development and support team reserves the right to revise this document from time to time. The content in this document is subject to change without notice.